



**Moorfields
Eye Hospital**
NHS Foundation Trust



Video Consultations

Login instructions



Video Consultations

Access Moorfields Eye Hospital website:

<https://www.moorfields.nhs.uk/>

Select video consultations under the Coronavirus tab.



The screenshot shows a web browser at moorfields.nhs.uk. The navigation bar includes 'Our websites', 'Modern slavery and human trafficking statement', 'Contact', 'Cookies', and 'High contrast'. A search bar is present. The main navigation menu has 'Home', 'Our services', 'Our expertise', 'Coronavirus', and 'Your visit'. The 'Coronavirus' dropdown menu is open, showing 'Deferring non-urgent treatments', 'Emergency care', 'Frequently Asked Questions (FAQs)', 'My eye care and Coronavirus', and 'Video consultations'. A large yellow banner for 'Emergency care: Coronavirus' with a 'Read more' button is also visible.

Video Consultations

Select the link to the 'virtual reception waiting room' where a receptionist will check you in and transfer you to your clinic waiting room.

Moorfields outpatient virtual clinic:

[Moorfields Virtual Reception Waiting Room. Click to join](#)

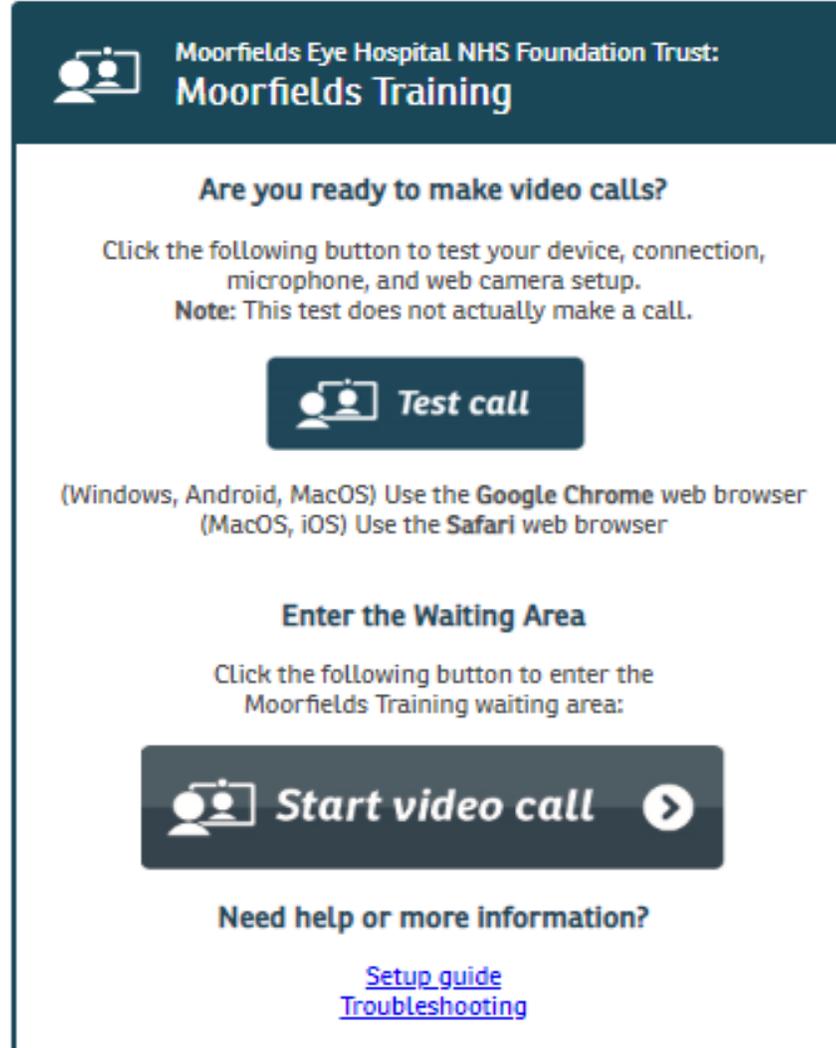


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Video Consultations

Select 'test call' to ensure your equipment is correctly set up to send and receive video and voice



Moorfields Eye Hospital NHS Foundation Trust:
Moorfields Training

Are you ready to make video calls?

Click the following button to test your device, connection, microphone, and web camera setup.
Note: This test does not actually make a call.

 **Test call**

(Windows, Android, MacOS) Use the **Google Chrome** web browser
(MacOS, iOS) Use the **Safari** web browser

Enter the Waiting Area

Click the following button to enter the Moorfields Training waiting area:

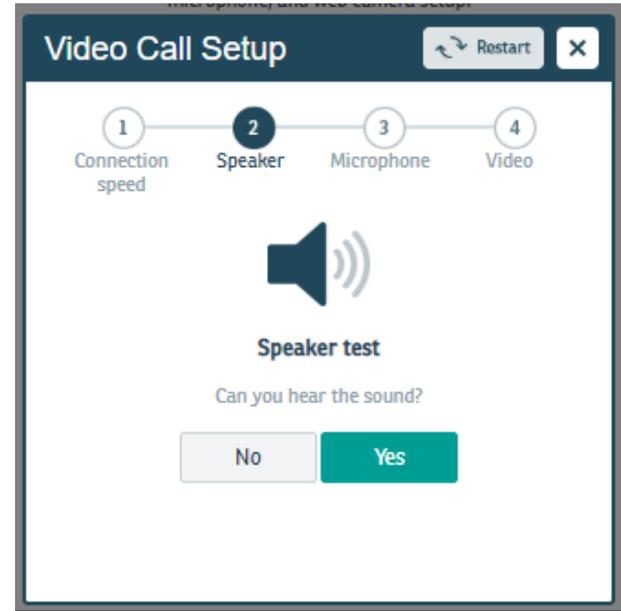
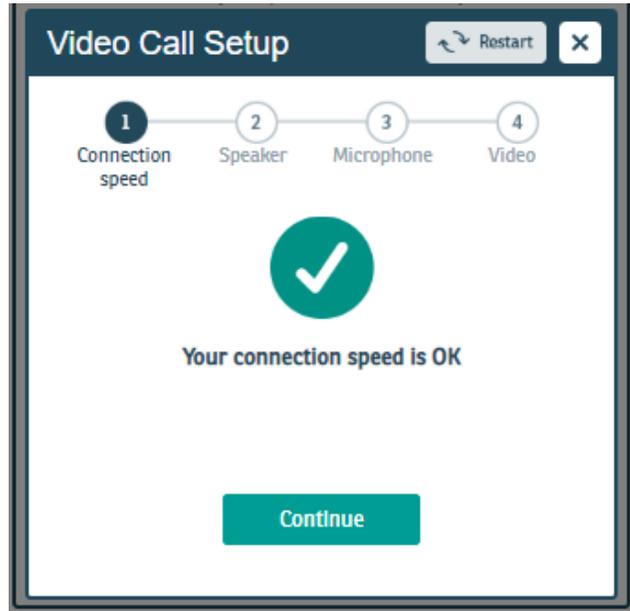
 **Start video call** →

Need help or more information?

[Setup guide](#)
[Troubleshooting](#)

Video Consultations

Follow the setup instructions

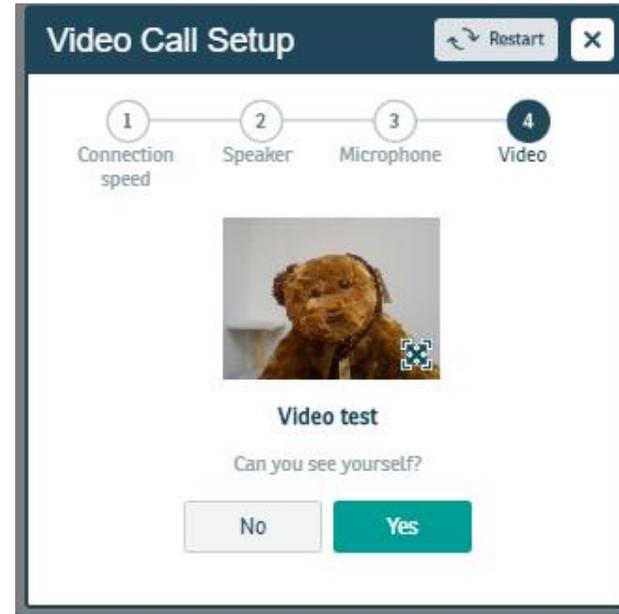
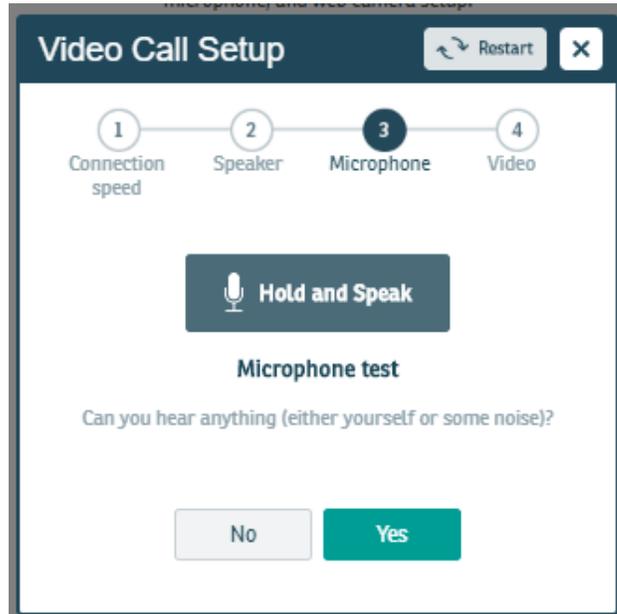


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Video Consultations

Follow the setup instructions



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Video Consultations

Select 'start video call' to access the waiting room



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Enter the Waiting Area

Click the following button to enter the Moorfields Training waiting area:

 **Start video call** 

Need help or more information?

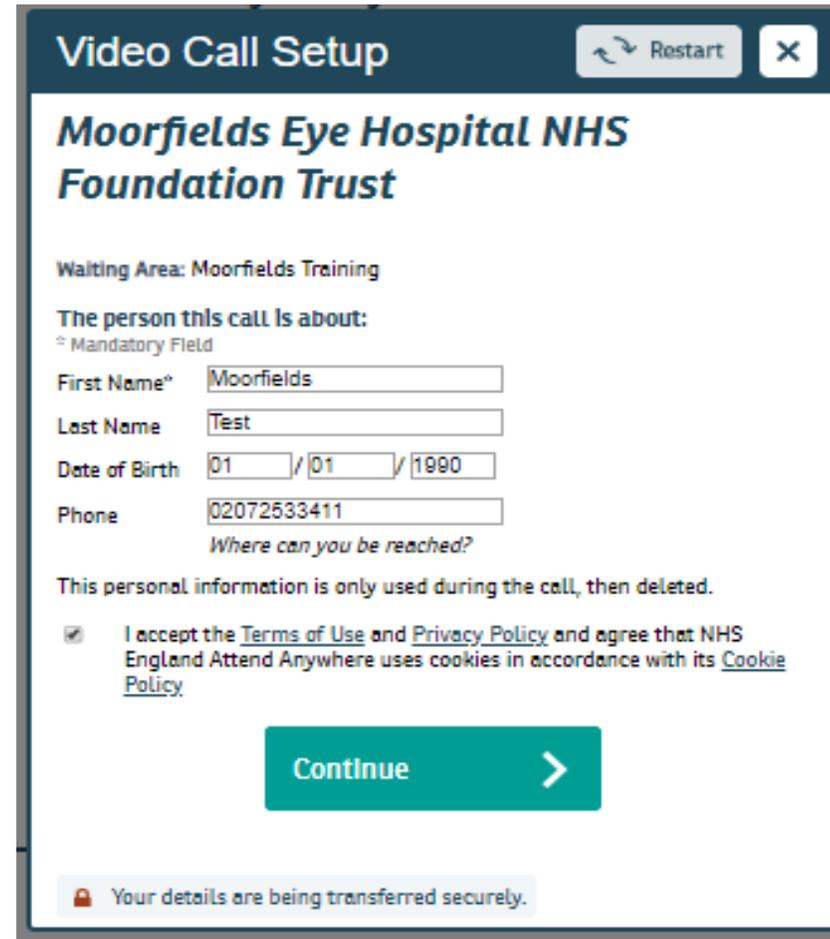
[Setup guide](#)
[Troubleshooting](#)



Video Consultations

Enter your detail and select continue

Please note: Other patients will not be able to see any of your details



The screenshot shows a web browser window titled "Video Call Setup" with a "Restart" button and a close "X" button. The page header reads "Moorfields Eye Hospital NHS Foundation Trust". Below this, it says "Waiting Area: Moorfields Training". The main heading is "The person this call is about:" with a note that the following fields are mandatory. The form contains the following fields: "First Name*" with the value "Moorfields", "Last Name" with the value "Test", "Date of Birth" with values "01 / 01 / 1990", and "Phone" with the value "02072533411". A note below the phone field asks "Where can you be reached?". A disclaimer states: "This personal information is only used during the call, then deleted." There is a checked checkbox for "I accept the Terms of Use and Privacy Policy and agree that NHS England Attend Anywhere uses cookies in accordance with its Cookie Policy". A large teal "Continue" button with a right-pointing arrow is at the bottom. A footer message says "Your details are being transferred securely." with a lock icon.



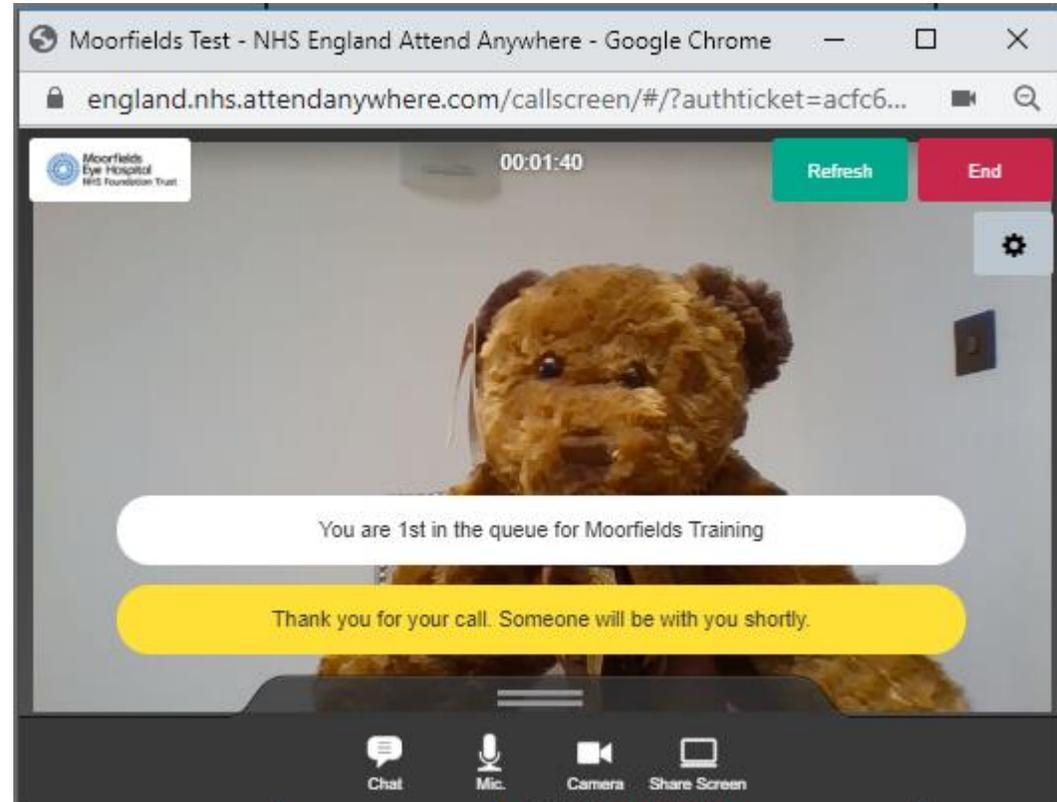
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You are now in the waiting room

Someone will be with you shortly.



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If you encounter any difficulties please refer to the trouble shooting guides:

https://england.nhs.attendanywhere.com/rc/Content/Resources/PDFs/TroubleshootingPoster_NHS-England_Signed-In.pdf

<https://support.microsoft.com/en-gb/help/4468232/windows-10-camera-microphone-and-privacy>

If these suggestions fail to correct the issue, please try another web browser (Chrome, Safari, Samsung web browser etc)



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