

ECLO services – Moorfields at Croydon

# Advice and support for people experiencing sight loss

Eye clinic liaison officers (ECLOs) are available throughout Moorfields networked sites to assist those living with sight loss. This includes patients, their relatives and carers.

## Moorfields at Croydon

**ECLO:** Julia Smythe

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## Your ECLO can provide advice and support on:

- Living with sight loss and remaining independent.
- Coping with and managing particular eye conditions.

- Services outside the hospital including social services, local support groups and national organisations for people with sight loss.
- Registering with the local council and getting a Certificate of Vision Impairment (CVI).

## **How can I register for a Certificate of Vision Impairment (CVI)?**

Your local council has a duty to keep a register of residents who are blind or partially sighted. You do not have to have your name placed on the register unless you want to. The term registration is often used to cover the whole process, but there are two distinct and separate stages:

### **Stage 1- certification**

When an eye doctor (ophthalmologist) considers your sight loss to have reached a certain threshold; either sight impaired or severely sight impaired, they will offer to complete a Certificate of Vision Impairment (CVI) to indicate that you are eligible to be registered with your local council.









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**Moorfields Direct telephone helpline**  
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Monday-Friday, 8.30am-9pm  
Saturday, 9am-5pm  
Information and advice on eye conditions and  
treatments from experienced ophthalmic-trained  
nurses.