

ECLO services – City Road

Advice and support for people experiencing sight loss

Eye clinic liaison officers (ECLOs) are available at Moorfields Eye Hospital in City Road to assist those living with sight loss. This includes patients, their relatives and carers.

Our drop in service is open **from 9am - 5pm, Monday-Friday**. The ECLO office is located on the ground floor of the hospital (next to the cashiers' office).

Call: **020 7566 2355** or email: **moorfields.cityroadECLO@nhs.net**

ECLO's at Moorfields Eye Hospital, City Road:

- David Samuels
- Samantha McBride



We provide advice and support on:

- Living with sight loss and remaining independent.
- Coping with and managing particular eye conditions.
- Services outside the hospital including social services, local support groups and national organisations for people with sight loss.
- Registering with the local council and getting a Certificate of Vision Impairment (CVI).

Certificate of Vision Impairment (CVI)

The ECLOs at City Road will explain the process of registration and complete the clerical section of the CVI with the patient, if this is agreed by the consultant ophthalmologist, who will complete the clinical section.

Health hub support officer

The health information hub, managed by the Friends of Moorfields is situated near the main entrance of Moorfields at City Road.

Patients, their carers and families are welcome to drop by the hub and have an informal chat



with our (ECLO qualified) health hub support officer, Sabina Uddin, who can provide more information about specific eye conditions, and signpost patients, their carers and families to further support and information available at and beyond Moorfields. **Call: 020 7253 3411 ext 2670** or email: **sabina.uddin1@nhs.net**

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**Moorfields Eye Hospital NHS
Foundation Trust
City Road, London EC1V 2PD
Phone: 020 7253 3411
www.moorfields.nhs.uk**

Moorfields Direct telephone helpline

Phone: 020 7566 2345

Monday-Friday, 8.30am-9pm

Saturday, 9am-5pm

Information and advice on eye conditions and treatments from experienced ophthalmic-trained nurses.

