Accommodation near City Road

If you need to stay near City Road overnight and do not require inpatient care on a ward, a list of local accommodation can be found below. We have also included a map of the local area in this leaflet for your information.

- **Travelodge**,  
  1-23 City Road, EC1Y 1AG  
  Phone: 0871 984 6333

- **Premier Inn London City Old Street**,  
  Corsham St, N1 6DR  
  Phone: 0871 527 9312

- **Express by Holiday Inn London City**,  
  275 Old Street, EC1V 9LN  
  Phone: 0207 300 4300

- **The Z Hotel Shoreditch**,  
  136-144 City Road, EC1V 2RL  
  Phone: 020 3551 3700

- **Thistle City Barbican**,  
  120 Central Street, EC1V 8DS  
  Phone: 0845 305 8304

- **M by Montcalm**,  
  151-157 City Road, EC1V 1JH  
  Phone: 0800 288 8100
Map of the local area:

Useful contacts
Pre-operative assessment clinic:
Open Monday to Friday, 8.30am to 6pm
Phone: 020 7566 2393

Author: Xiang Yin, matron for surgery
Revision number: 1
Approval date: December 2019

Moorfields Eye Hospital NHS Foundation Trust
City Road, London EC1V 2PD
Phone: 020 7253 3411
www.moorfields.nhs.uk

Moorfields Direct telephone helpline
Phone: 020 7566 2345
Monday-Friday, 8.30am-9pm
Saturday, 9am-5pm
Information and advice on eye conditions and treatments from experienced ophthalmic-trained nurses.

**Patient advice and liaison service (PALS)**
Phone: 020 7566 2324 or 020 7566 2325
Email: moorfields.pals@nhs.net
Moorfields’ PALS team provides confidential advice and support to help you with any concerns you may have about the care we provide, guiding you through the different services available at Moorfields. The PALS team can also advise you on how to make a complaint.

**Your right to treatment within 18 weeks**
Under the NHS constitution, all patients have the right to begin consultant-led treatment within 18 weeks of being referred by their GP. Moorfields is committed to fulfilling this right, but if you feel that we have failed to do so, please contact our patient advice and liaison service (PALS) who will be able to advise you further (see above). For more information about your rights under the NHS constitution, visit [www.nhs.uk/choiceinthenhs](http://www.nhs.uk/choiceinthenhs)