AGENDA ITEM 05 – CHIEF EXECUTIVE’S REPORT
BOARD OF DIRECTORS 21 FEBRUARY 2018

Report title | Chief executive’s report
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Report from | David Probert, chief executive
Prepared by | David Probert and the executive team
Previously discussed at | Management Executive
Attachments

Brief summary of report
The report covers the following areas:

- CQC Action Plan update
- CQC visit
- Role of the HSIB into wrong IOL and our role
- Flu vaccination update
- Financial performance (Month 10)
- New appointments
- Patient self-check in kiosks
- Project Oriel – planning away day

Action required/recommendation.
The board is asked to note the chief executive’s report.

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MOORFIELDS EYE HOSPITAL NHS FOUNDATION TRUST
PUBLIC BOARD MEETING – 21 FEBRUARY 2018

Chief Executive’s report

1. Quality and safety

CQC action plan update
Progress continues well and on target against the 50 point action with 41 or 82% of these actions now complete.

CQC visit
In February we were delighted to welcome Prof Ted Baker, Chief Inspector of Hospitals at the CQC, to Moorfields City Road. Prof Baker came to meet a number of Executive Directors with an aim of getting to know Moorfields a little better and understanding some of the challenges and opportunities within our current network model. The Director of Nursing and Allied Health Professionals and I escorted Prof Baker on a brief tour of the hospital where he was able to meet staff in our A&E, Children’s centre and across a number of our clinics.

Role of HSIB/MEH in IOL never events
As part of our desire to continually learn and improve I am pleased to let the Board know that we approached the newly formed Health & Safety and Investigation Branch (HSIB) to see if they would be interested in running a national investigation into the continuing challenge faced by all large ophthalmology services of wrong intraocular lens (IOL) insertion. I am pleased to say that they have started working with MEH and have already observed processes and standing operating procedures at 3 satellites. They are also working with number of other ophthalmic providers to gain an understanding of the problem in other places. I very much look forward to working with the HSIB and ensuring all key learning is disseminated across the Moorfields network and nationally. I have suggested this work be shared with the Board and Quality and Safety committee when complete.

Flu vaccination update
The trust continues to work towards achieving the 70 % vaccination target for frontline staff. The campaign commenced in September 2017 utilising clinical staff trained as peer vaccinators to support the occupational health team. The current vaccination rate is 64% of the total of front line staff with a further 80 staff to vaccinate to achieve the 70% target. The trust continues to promote the campaign by reinforcing the importance of the vaccination to protect patients, colleagues and family members. The trust will continue to offer the vaccination at flu clinics, drop in sessions and the dial a jab facility until the end of February 2018.

2. Financial

M10 position
The Trust has posted a surplus of £1.6m in January, £0.1m ahead of plan. This includes a planned £0.6M non-recurrent benefit to both the budget and actual position in respect of R&D. Year to date the reported surplus is £3.8M against a planned surplus of £1.3m. The forecast for the year remains at £6.3m, inclusive of all STF. The Trust forecast is a breakeven position when the full £4.6m STF and £1.7m rights to light payments are removed from the forecast.

The board should note that the required year-end valuation of the Trust’s land and buildings is currently ongoing. Further information on this will be reported verbally at the board by the chief financial officer.
3. People

**New appointments**
I am pleased to formally announce the following appointments to the executive and senior team:

Nick Strouthidis – medical director. I am delighted to confirm that after an extensive recruitment process we have appointed Nick to the role of Medical Director. Nick has been a consultant ophthalmologist in our glaucoma service at Moorfields since 2012, and the glaucoma service director for two years. Nick has also been the deputy divisional director for City Road since early 2017.

Kieran McDaid – director of estates, capital & major projects. With our ambitious capital and major projects plans I am very pleased to confirm the recruitment of Kieran McDaid. Kieran joins us from UCLH where he is currently the director of capital and estates. This will be a key post supporting the construction elements of Project Oriel as well as continuing to deliver robust management of our complex clinical sites.

Kate Faulkner – head of nursing for the City Road division. Kate joins from Croydon University Hospitals NHS Trust.

4. Operations

**Patient self-check in kiosk**
As part of our continuing drive to modernise and improve patient experience I am pleased to confirm that patient check in has now begun at City Road. Four new self-check in kiosks are positioned at the front of the main entrance. These new machines are a higher specification and more user friendly than those used during the pilot phase undertook last year. With one week’s experience at the time of this report, 25% of patients have booked in using the kiosks which is a positive start. It was heartening to see that many patients have been keen to use them without prompt. I would like to express thanks to the army of volunteers (many form the Moorfields Friends) who have worked hard to guide patients using the machines. We are now looking at further development of the technology and a roll out of kiosks across our larger network sites.

5. Strategy

**Project Oriel planning away day**
A planning away day was held with our partners UCL and Moorfields Eye Charity on 23 January. The purpose of this session was to reflect on the partners’ joint working over the past five years and to agree principles to inform future working in order to accelerate delivery of Project Oriel. It was agreed that Moorfields Eye Hospital will continue to lead the project on behalf of the partners, and that the joint SROs accountable for overall delivery will be the Moorfields Eye Hospital director of strategy (Johanna Moss) and the Director of the UCL Institute of Ophthalmology (Prof Andrew Dick). It was agreed that the next project gateway will be delivery of a joint formal outline business case in spring/early summer 2019. Jo and Andrew are now working to finalise the governance and resourcing they require to oversee delivery of this.

The trust’s land purchase business case was considered by the NHSLI board meeting in January. The NHSLI board recommended that the case should be put forward for review; the department of health and the treasury are now in active dialogue with the trust to inform their review. The trust continues to work closely with Camden and Islington NHS Foundation Trust in order to progress discussions about St Pancras Hospital, the preferred site for Project Oriel.

David Probert
Chief Executive