# AGENDA ITEM 05 – CHIEF EXECUTIVE'S REPORT BOARD OF DIRECTORS 7 MARCH 2019

Report title	Chief executive's report	
Report from	David Probert, chief executive	
Prepared by	David Probert and the executive team	
Previously discussed at	Management Executive	
Link to strategic objectives	The chief executive's report links to all eight strategic objectives	

# **Brief summary of report**

The report covers the following areas:

- Flu vaccination update
- Successful charity bid
- Moorfields Dubai regulatory audit
- M10 financial position
- Royal College appointment
- Awards and honours
- New appointments
- QSIR graduates
- New innovation blog
- Charity partnership with NIHR
- 'No deal' EU exit operational planning
- Oriel public consultation update

## Action required/recommendation.

The board is asked to note the chief executive's report.

For assurance For decision	For discussion	To note	✓
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#### MOORFIELDS EYE HOSPITAL NHS FOUNDATION TRUST

#### **PUBLIC BOARD MEETING - 7 MARCH 2019**

### **Chief Executive's report**

## 1. Quality

I am pleased to report that the trust has achieved its **flu vaccination** target, which amounts to 1,000 front line staff (and 1,324 of all staff groups) vaccinated (a total of 76%). I would like to extend thanks to Tracy Luckett and her team as well as the divisional teams for their hard work in achieving the target and our CQUIN.

Moorfields is one of the 10 successful NHS trusts to receive a £75,000 award from national charity HelpForce, an organisation designed to promote the role and value of volunteering within hospitals and deliver volunteer-centred innovation and improvement across the UK. The programme will be delivered by Friends of Moorfields to expand the trust's support services to patients, with a particular focus on volunteers providing emotional support to patients in theatres. The volunteers will undergo specialist training on how to support patients during surgery. Patients will be introduced to their support volunteer during the pre-operation assessment and will continue to receive their support in recovery areas after the procedure.

A total of 104 NHS trusts applied for the HelpForce innovation grant. It was a highly competitive, three stage application process, with Tracy Luckett, director of nursing and allied health professions, Angela Smith, Friends of Moorfields chief executive officer, and Natalia Tomashpolskaya, volunteer service manager, successfully presenting the trust's application to a panel of judges in January.

Congratulations to all the staff at our **Moorfields Dubai** facility and pharmacy for achieving unconditional passes following a recent Dubai Healthcare City Regulatory (DHCR) audit. The team's commitment to quality improvement and patient safety resulted in the clinic achieving a score of 99.33% for the quality standards and 100% for the pharmacy standards. This is a fantastic achievement and is testament to all the hard work the team has put into making Moorfields Eye Hospital Dubai a world class service provider.

### 2. Financial

The Trust reported a surplus of £1.53m in **month 10** against a planned surplus of £1.65m, a £0.12m adverse variance to plan. The year to date position is a surplus of £8.02m, £3.84m favourable to plan. Activity levels again remained high in January, leading to a favourable NHS clinical income variance of £0.40m, with continued high than planned levels of outpatient attendances and retinal injections. Year to date efficiency scheme performance has moved to under-performance of £0.23m, an adverse move of £0.28m in-month. The Trust continues to forecast achievement of the revised Control Total of a £6.7m surplus.

## 3. People

Declan Flanagan, consultant ophthalmologist and former medical director, has been appointed as the **new vice president for policy and communications at The Royal College of Ophthalmologists (RCOphth)**. Declan will officially start his role at the RCOphth annual general meeting in Glasgow in May. The vice president role is a three year term. In his vice president role Declan will support the RCOphth president and leadership team to deliver the college's new strategic plan that is currently in development. He will also represent the RCOphth on strategic policy issues, such as developing a sustainable ophthalmic workforce, to maximise the impact of the college's work.

Each year the Cornea Society names the most outstanding individual in the field of cornea and anterior segment of the eye to receive the **Castroviejo Medal**. Congratulations to John Dart, consultant ophthalmologist, who has been

awarded this year's medal, the Society's highest award which is given in recognition of exceptional contributions in support of the Society's mission.

Congratulations also to Daniel Smith, ophthalmic technician, who has been nominated in the 'outstanding ophthalmology nurse or allied health professional' category at **the Bayer Ophthalmology Honours**, an annual programme recognising outstanding work by multi-disciplinary teams and individuals in ophthalmology throughout the UK. Daniel has been nominated because he combines his technical skills with patience and clear communication to deliver healthcare services at the retina therapy unit at Moorfields City Road. Daniel's efforts to ensure patients have a positive experience in clinics and make an impact on the lives of vulnerable people stood out to the judges.

I am pleased to report a number of **new consultant appointments** this month and would like to welcome Michelle Chan (glaucoma), Amanjeet Sandhu (glaucoma), Harry Petrushkin (uveitis) and Pangiota Founti (glaucoma) to their new roles.

The **QSIR programme** is a national initiative that focuses on service improvement to make sure the NHS and other health organisations are using their resources in the most efficient way to serve their patients effectively. In February nine colleagues from across the trust completed NHS Improvement's quality, service improvement and redesign (QSIR) programme. The colleagues who took part were from clinical and non-clinical backgrounds and work in different areas of the trust including information technology (IT), finance, quality and safety, medical and other patient-facing roles. Congratulations to our latest QISR graduates: Ellen Beddall, personal assistant, Alison Davis, divisional director for Moorfields South, Kiri Flemons, Moorfields Private patient coordinator, Jennifer Gernon, optometry office manager, Niloufar Hajilou, head of quality and safety, Chloe Norton, graduate, Julie Nott, head of risk and safety, Malini Trivedi, senior IT trainer, and Jasraj Jandu, Oriel finance.

### 4. Research

**Professor Sir Peng Tee Khaw**, director of research and development, and programme chair for eyes and vision at UCLPartners, has written a blog about how innovation can be used to ensure more equitable health care. Peng's blog is available now online: <a href="https://uclpartners.com/can-innovation-reduce-health-inequities/">https://uclpartners.com/can-innovation-reduce-health-inequities/</a>

**Moorfields Eye Charity** is again partnering with the National Institute for Health Research (NIHR) Academy on the Health Education England (HEE) and NIHR integrated clinical academic (ICA) programme to support pre-doctoral clinical academic fellowships (PCAF). This builds on the charity's partnership, announced in October 2018, with the NIHR Academy to offer joint doctoral fellowships as part of the first NIHR charity partner programme. NIHR charity partnership fellows will be part of an active and supportive clinical research community, which allows the opportunity for cross sector working; helping successful applicants to become future research and clinical leaders.

### 5. Strategy

I have been asked by the leadership of the NCL STP if I would take on the role of **Chair of the Digital Programme**. Given our ambitions in this area and the importance of the digital and technological innovation to healthcare I have agreed with the Chairman that I would take on the role alongside chairmanship of the UCLP Clinical Research Network. NCL has some exciting ambitions within the digital arena and I look forward to contributing to their progress and development.

The Department of Health and Social Care (DHSC) has stepped up its planning for a 'no deal' EU (European Union) exit scenario. With the support of NHS England and Improvement, and Public Health England, the DHSC has set up a national operational response centre (ORC).

This centre will lead on responding to any disruption to the delivery of health and care services in England that may be caused or affected by the UK's exit from the EU. The ORC will work closely with all devolved administrations to ensure a co-ordinated approach across the UK. Contingency plans are focusing on seven key areas:

- supply of medicines and vaccines
- supply of medical devices and clinical consumables
- supply of non-clinical consumables, goods and services
- workforce
- reciprocal healthcare
- research and clinical trials
- data sharing, processing and access

On a local level, a group has been convened internally at Moorfields to manage the trust's EU exit readiness planning

I am pleased to advise that the **pre-consultation business case for Oriel** has been finalised and submitted to the relevant committees at NHS England and NHS Improvement for their assurance. Once NHSE and NHSI have confirmed their assurance the next steps for the PCBC are as follows:

- PCBC to be presented to the NCL JCC, NEL JCC, Ealing Governing Body, East and North Herts Governing Body prior to the Committee in Common meeting in March/April
- CCG representatives for the Committees in Common to be confirmed
- Committees in Common to approve the Moorfields Consultation Pre-Consultation Business Case and progressing to consultation.

The full document is available to board members on request.

David Probert
Chief Executive
March 2019