

Your X-ray

Your doctor has asked us to perform an X-ray. This leaflet is designed to provide you with more information about this scan and what will happen at your appointment, answering some frequently asked questions patients may have. If you have any queries, please do not hesitate to contact a member of the radiology team. You can contact us via the main switchboard on **0207 253 3411, extension 2064.**

How long will my appointment be?

Your appointment should last no more than 10 minutes.

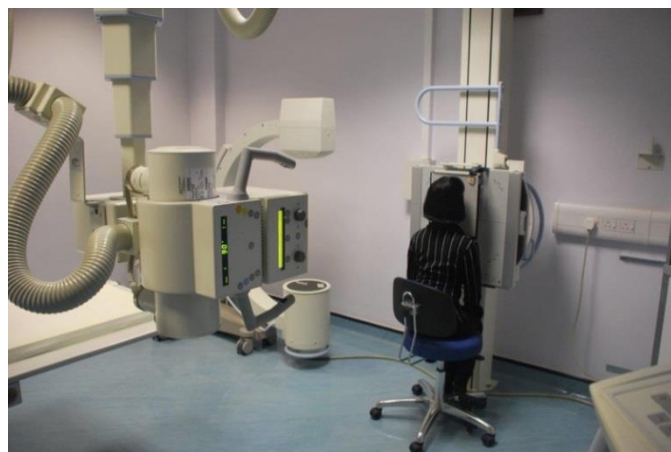
What will happen at my appointment?

When you arrive at your appointment, we will check your details and ask whether you have had any X-rays performed at other hospitals.

For female patients, please inform the radiographer if you are or there is any possibility of you being pregnant.

Depending on the area we have been asked to X-ray you may be asked to remove all metallic items from that area or to change into a hospital gown for the procedure as these can interfere with the image.

The radiographer will then take you into the x-ray room (see picture below) and explain the procedure to you in detail.



Are there any risks?

An X-ray involves exposure to radiation. The amount of radiation you are exposed to during the X-ray is very small. In excessive amounts, X-ray radiation can increase the risk of cancer.

The doctor who has requested your examination believes that the benefit of the scan outweighs the risks that are involved but please discuss this if you have any concerns.

What happens after my X-ray?

After the X-rays, some patients need to return to A&E or clinic, where their doctor will be able to review the results. Others go straight home. If you

are going home, please check that you have a follow-up appointment booked. The results of your scan will be discussed at this follow-up appointment.

Where is the X-ray department located?

The X-ray and CT department is located on the ground floor of Moorfields Eye Hospital, 162 City Road, London, EC1V 2PD.

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Moorfields Eye Hospital NHS Foundation Trust
City Road, London EC1V 2PD
Phone: 020 7253 3411
www.moorfields.nhs.uk

Moorfields Direct telephone helpline

Phone: 020 7566 2345
Monday - Friday, 8.30am - 9pm
Saturday 9am - 5pm
Information and advice on eye conditions and treatments from experienced ophthalmic-trained nurses.

Patient advice and liaison service (PALS)

Phone: 020 7566 2324 or 020 7566 2325
Email: moorfields.pals@nhs.net
Moorfields' PALS team provides confidential advice and support to help you with any concerns you may have about the care we provide, guiding you through the different services available

at Moorfields. The PALS team can also advise you on how to make a complaint.

Your right to treatment within 18 weeks

Under the NHS constitution, all patients have the right to begin consultant-led treatment within 18 weeks of being referred by their GP. Moorfields is committed to fulfilling this right, but if you feel that we have failed to do so, please contact our patient advice and liaison service (PALS) who will be able to advise you further – see above for contact details. For more information about your rights under the NHS constitution, please visit www.nhs.uk/choiceinthenhs.

