



Ocular oncology clinic- information for new patients



As you are a new patient, you may need to have some **extra tests before and after seeing the consultant**. As we aim to get everything done in one appointment, please expect to be with us all day (and in some cases into the evening).

Travel arrangements

- Please ensure these are flexible, i.e. by booking an open ended or later return ticket. There are multiple places in and near the hospital to purchase refreshments, or you can bring your own to eat in the waiting areas.
- Please do not drive to your appointment as the dilating drops which may be given will cause blurred vision and sensitivity to light for up to six hours.

What to bring with to your appointment:

- Please bring this letter, together with a list of current medications, distance glasses (if you have been prescribed them) and a pair of sunglasses (even if it is not sunny, these will help with the effects of dilating drops you may receive).

What to expect before seeing the consultant:

- You will have a variety of tests, which will take place in different departments. You will be shown where to go by the nurse or ward clerk after checking in. Please do be aware that as these departments can be busy there may be delays.
- You may need to have an ultrasound scan and medical imaging (photographs) of your eye taken in a separate department.
- A nurse and/or technician will test your vision, intraocular pressure and ask questions about your general health, past medical history and any current medications you are taking.
- Dilating drops that will enlarge your pupils may be instilled.



What to expect after seeing the consultant:

- You may need a pre-operative assessment, which will include a chest x-ray and blood tests in the pre-assessment clinic. The clinical nurse specialist will discuss this with you and will accompany you to the clinic. Both the consultant and clinical nurse specialist will be happy to discuss any questions or concerns you may have.

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**Moorfields Eye Hospital NHS
Foundation Trust**
City Road, London EC1V 2PD
Phone: 020 7253 3411
www.moorfields.nhs.uk

Moorfields Direct telephone helpline

Phone: 020 7566 2345
Monday-Friday, 8.30am-9pm
Saturday, 9am-5pm
Information and advice on eye conditions and treatments from experienced
ophthalmic-trained nurses.

Patient advice and liaison service (PALS)

Phone: 020 7566 2324 or 020 7566 2325
Email: moorfields.pals@nhs.net
Moorfields' PALS team provides confidential advice and support to help you with any concerns you may have about the care we provide, guiding you through the different services available at Moorfields. The PALS team can also advise you on how to make a complaint.

Your right to treatment within 18 weeks

Under the NHS constitution, all patients have the right to begin consultant-led treatment within 18 weeks of being referred by their GP. Moorfields is committed to fulfilling this right, but if you feel that we have failed to do so, please contact our patient advice and liaison service (PALS) who will be able to advise you further (see above). For more information about your rights under the NHS constitution, visit www.nhs.uk/choiceinthenhs

