

Paediatric information: for parents

# Outpatient prescriptions for children

The policy at Moorfields Eye Hospital is for prescribed medications to be collected from the hospital pharmacy only if your child's condition is urgent, or if the medication is a specialist medicine.

## Non-urgent condition

If your child's condition is non-urgent and treatment is not required immediately, the hospital doctor will ask your child's GP to write a prescription for your child's medication. **The hospital doctor or prescriber will write out a prescription for you to take to your child's GP. Please take this prescription to your child's GP as it contains the information for him or her to issue a new prescription, which can then be dispensed by your local community pharmacy.**

The GP will also receive an information letter in the post **up to seven days after your hospital visit.**

## Urgent condition

If your child's condition urgently needs treatment such as postoperative

discharge medicine, medicine that needs to start within a few days, or highly specialist medicines, a supply for up to four weeks will be prescribed and dispensed by the hospital pharmacy.

If your child needs to be on the medication for longer than four weeks, the doctor will write the full instructions to your GP on the prescription form and in the information letter sent by post to explain the dose, how often to use the medication and how long your child needs to remain on the medication. Please give the white copy of this prescription to your GP, so that he or she can prescribe the medication to be continued.

If you need a repeat prescription for your child's medication, you should get one from your GP, as you will be unable to get a repeat prescription from the outpatient department.

Author: Paediatric information group  
Revision number: 2  
Approval date: September 2018  
Review date: September 2021



**Moorfields Eye Hospital NHS  
Foundation Trust**  
City Road, London EC1V 2PD  
Phone: 020 7253 3411  
[www.moorfields.nhs.uk](http://www.moorfields.nhs.uk)

**Moorfields Direct telephone helpline**

Phone: 020 7566 2345  
Monday-Friday, 8.30am-9pm  
Saturday, 9am-5pm  
Information and advice on eye  
conditions and treatments from  
experienced ophthalmic-trained nurses.

**Patient advice and liaison service  
(PALS)**

Phone: 020 7566 2324/ 020 7566 2325  
Email: [moorfields.pals@nhs.net](mailto:moorfields.pals@nhs.net)  
Moorfields' PALS team provides  
confidential advice and support to help  
you with any concerns you may have  
about the care we provide, guiding you  
through the different services available  
at Moorfields. The PALS team can also  
advise you on how to make a complaint.

**Your right to treatment within 18  
weeks**

Under the NHS constitution, all patients  
have the right to begin consultant-led  
treatment within 18 weeks of being  
referred by their GP. Moorfields is  
committed to fulfilling this right, but if  
you feel that we have failed to do so,  
please contact our patient advice and  
liaison service (PALS) who will be able  
to advise you further (see above). For  
more information about your rights  
under the NHS constitution, visit  
[www.nhs.uk/choiceinthenhs](http://www.nhs.uk/choiceinthenhs)

